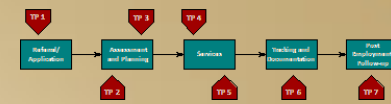


# ***TECH POINTS***

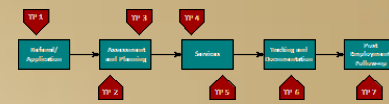
## **Reaching Successful Employment Outcomes with Rehabilitation Technology**

**NDRN Web-Based Training  
February 4, 2014**



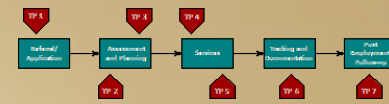
# Anthony (Tony) Langton

## *Pathfinder Associates*



# Introductions

- **Presenters**
  - Cheryl Bates-Harris
  - Tony Langton
  - Amy Scherer
- **Tech Support**
  - Matt Hayden
- **Participants**

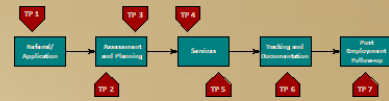


# Handouts and Poll Questions

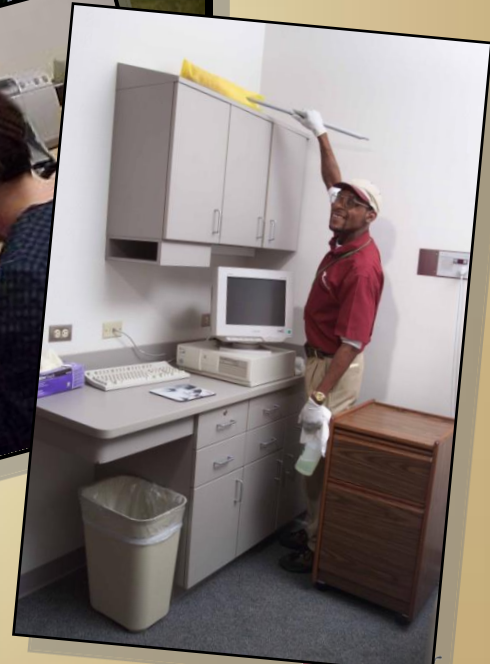
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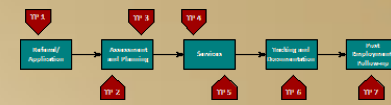
1. **More About Tech Points and TIPS**
2. **Technology Needs Profile**
3. **Functional Needs Information**
4. **Accommodation Options and Resources**
5. **Job Accommodation Process**
6. **TIPS Checklist – Tech Point 1**

**Poll Questions – Ten questions during the training**



# Helping Reach Employment Outcomes



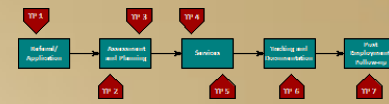


# ***TECH POINTS***

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**Training resource and suggested strategies to help vocational rehabilitation programs and agencies better use rehabilitation technology resources and services to reach successful employment outcomes.**

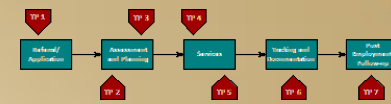
(Handout #1)



## ***TECH POINTS***

- **Practical, problem-solving approach enhances overall staff awareness of rehab technology**
- **Increase confidence to work with individuals with technology needs**
- **Structure to systematically address rehabilitation technology service delivery throughout rehab process**

(Questions 1-2)



# Important Considerations

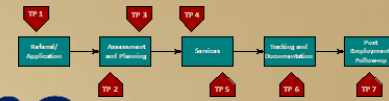
- **Key Role of the Rehabilitation Counselor**
- **Consumer Involvement**
- **Technology Service Delivery Resources**
- **Availability of Rehabilitation Technology Specialists**
- **Inclusion of rehabilitation technology services within continuous quality improvement efforts**

(Questions 3-4)

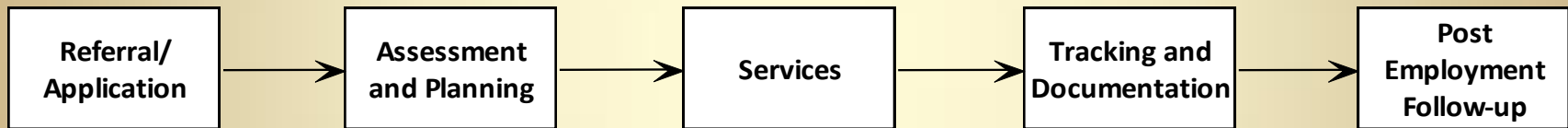




# Phases or Components of the Rehabilitation Process



Rehabilitation technology may be needed at any stage of the process.



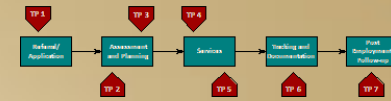
Referral/Application

Assessment & Planning

Planned Services

Tracking & Documentation

Post-Employment Follow-up



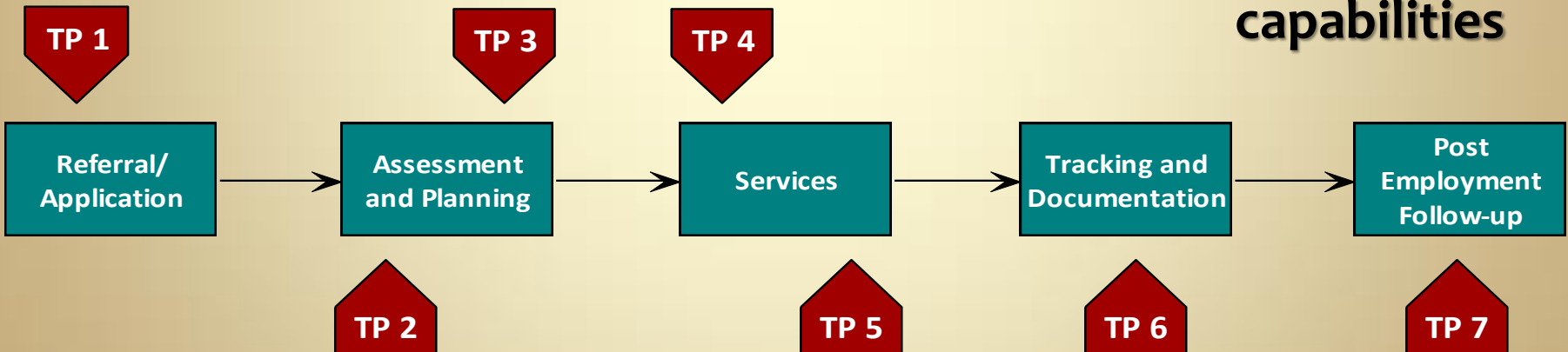
# Adding *TECH POINTS*

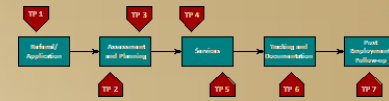


Place in the process where use of “rehabilitation technology” should be considered

- Maintain
- Increase

- Improve functional capabilities





# ***TECH POINTS***

**Help counselors think about AT**

**Systematically consider  
technology options**

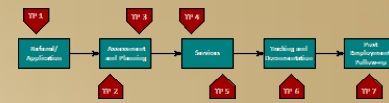
**Suggest questions to ask**

**Integrates RT into  
case management process**

**Helps ensure appropriate  
expenditures are made**



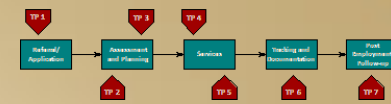
(Question 5)



# "Accommodation" Process

- Request or Need
- Technology Team
- Assessment and Analysis
- Problem Solving
- Selection of Options
- Implementation
- Follow-up and Quality Improvement

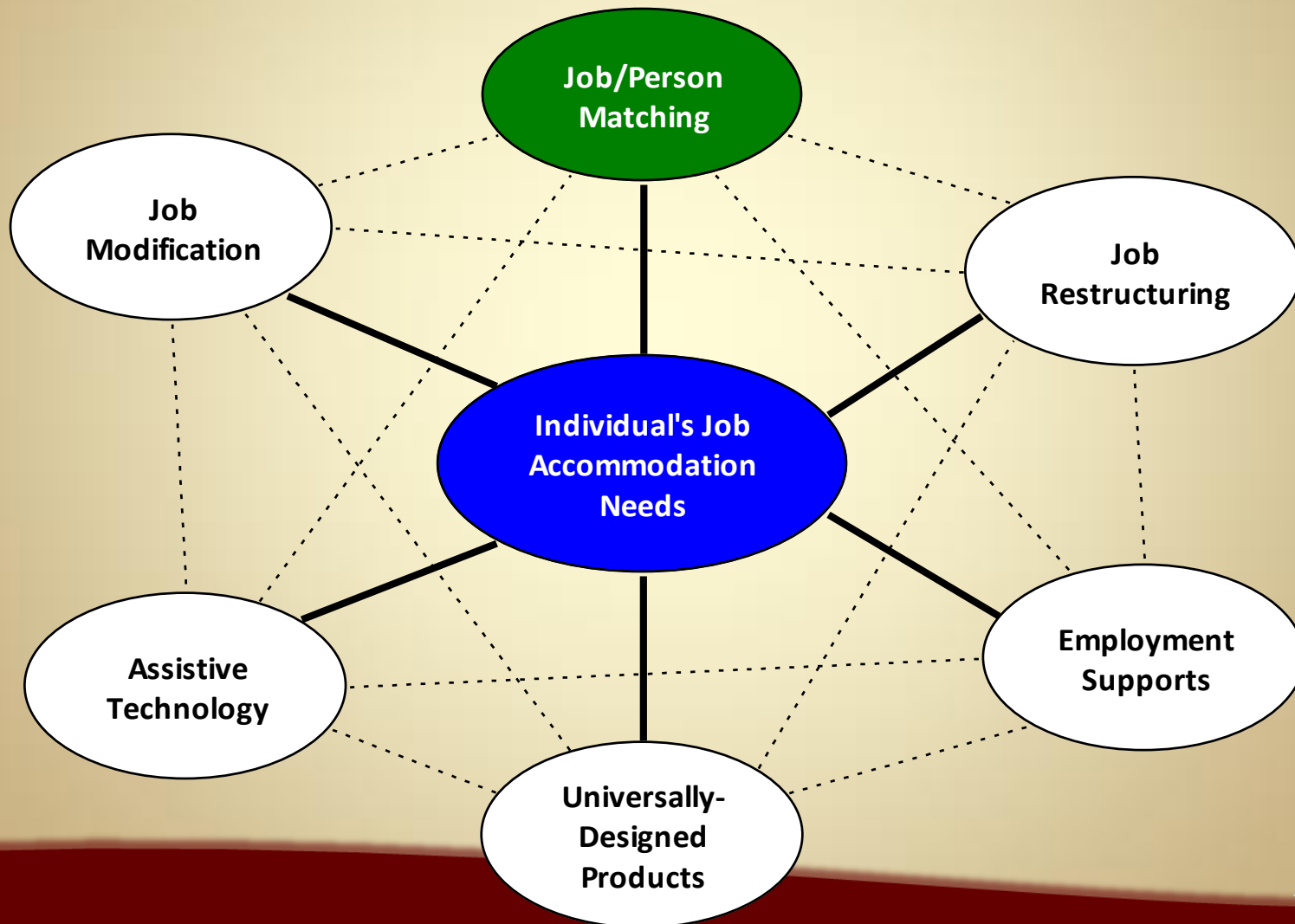
(Handout #5)



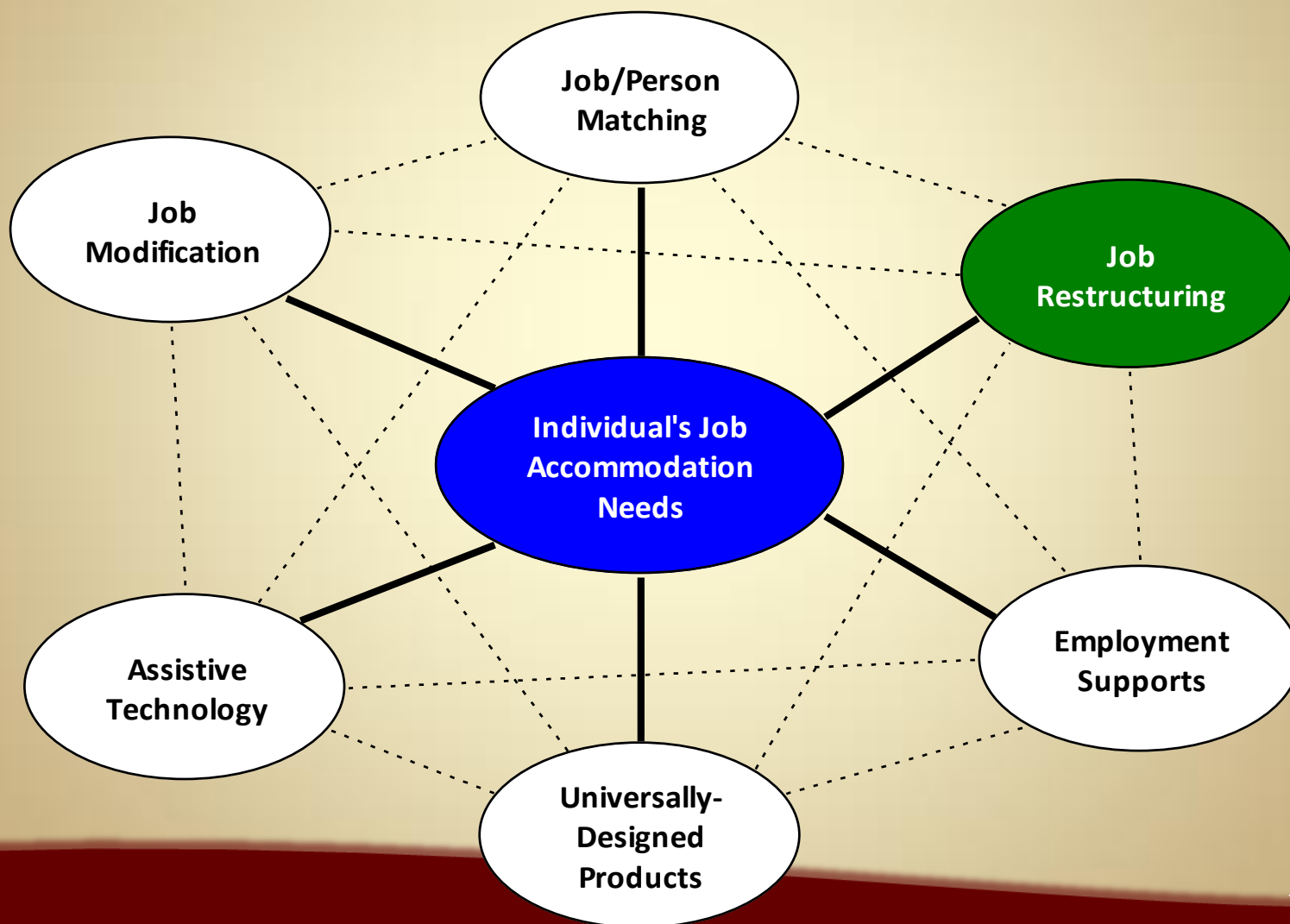
# Options and Resources

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# Options and Resources

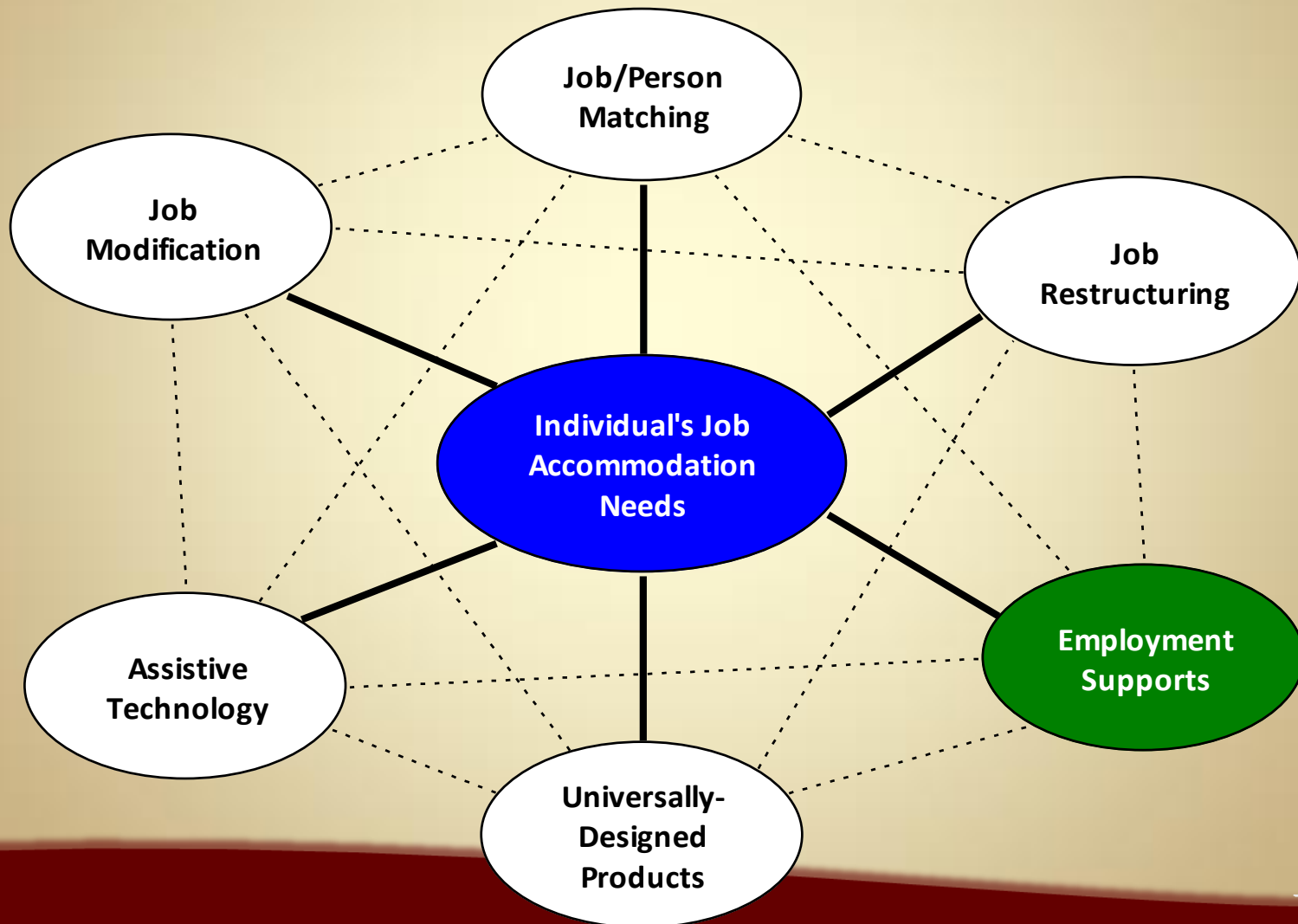


# Options and Resources

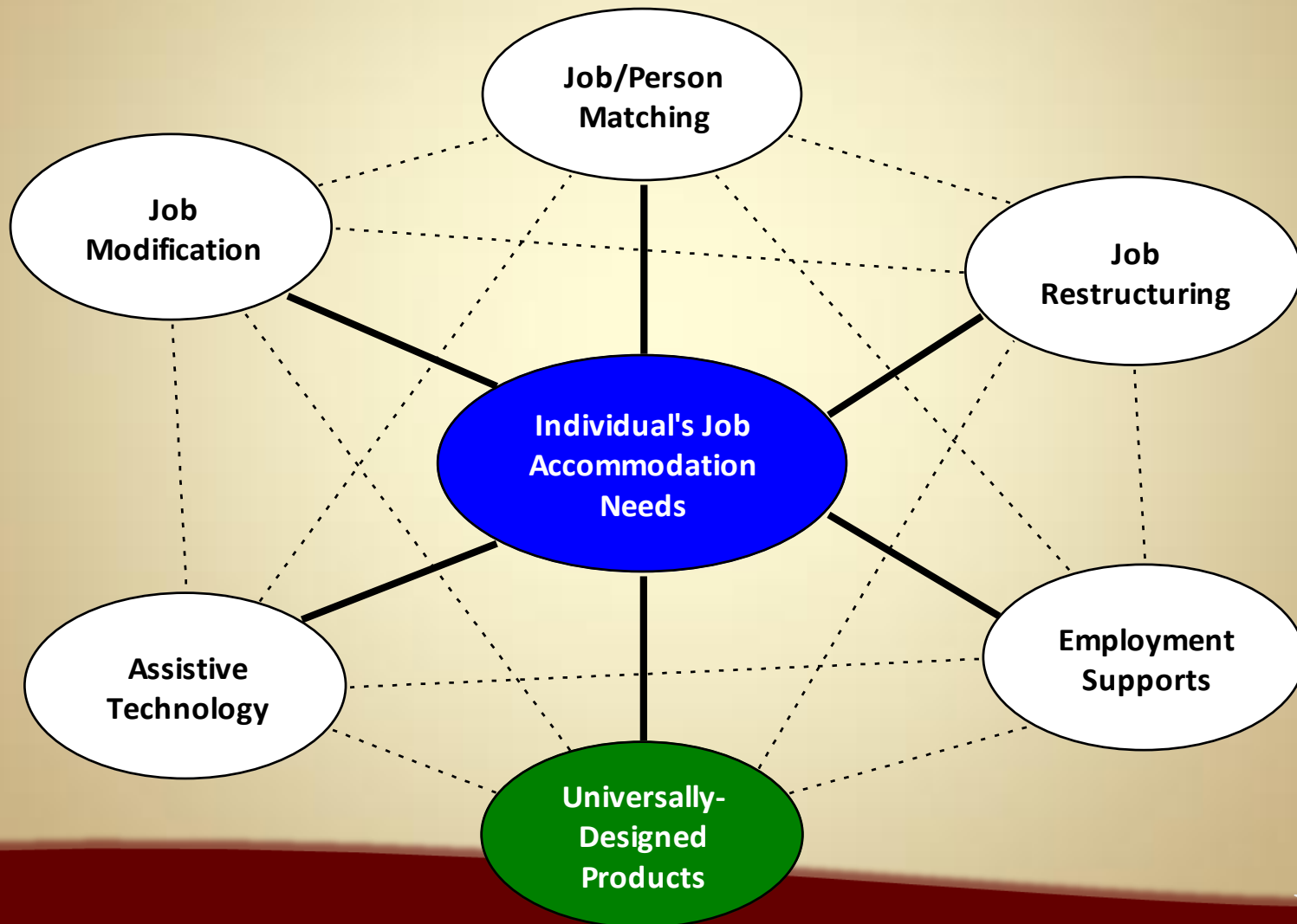




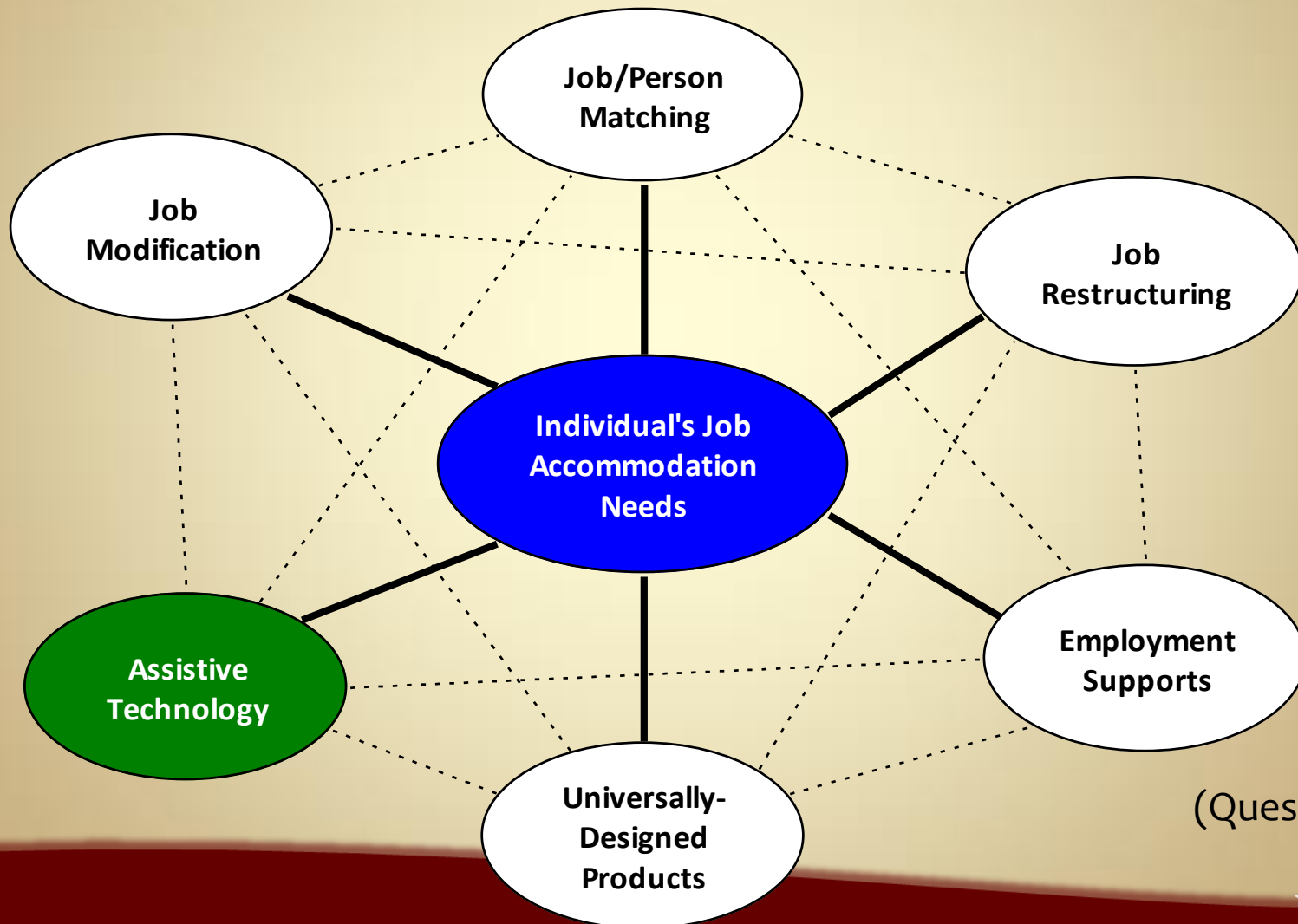
# Options and Resources



# Options and Resources

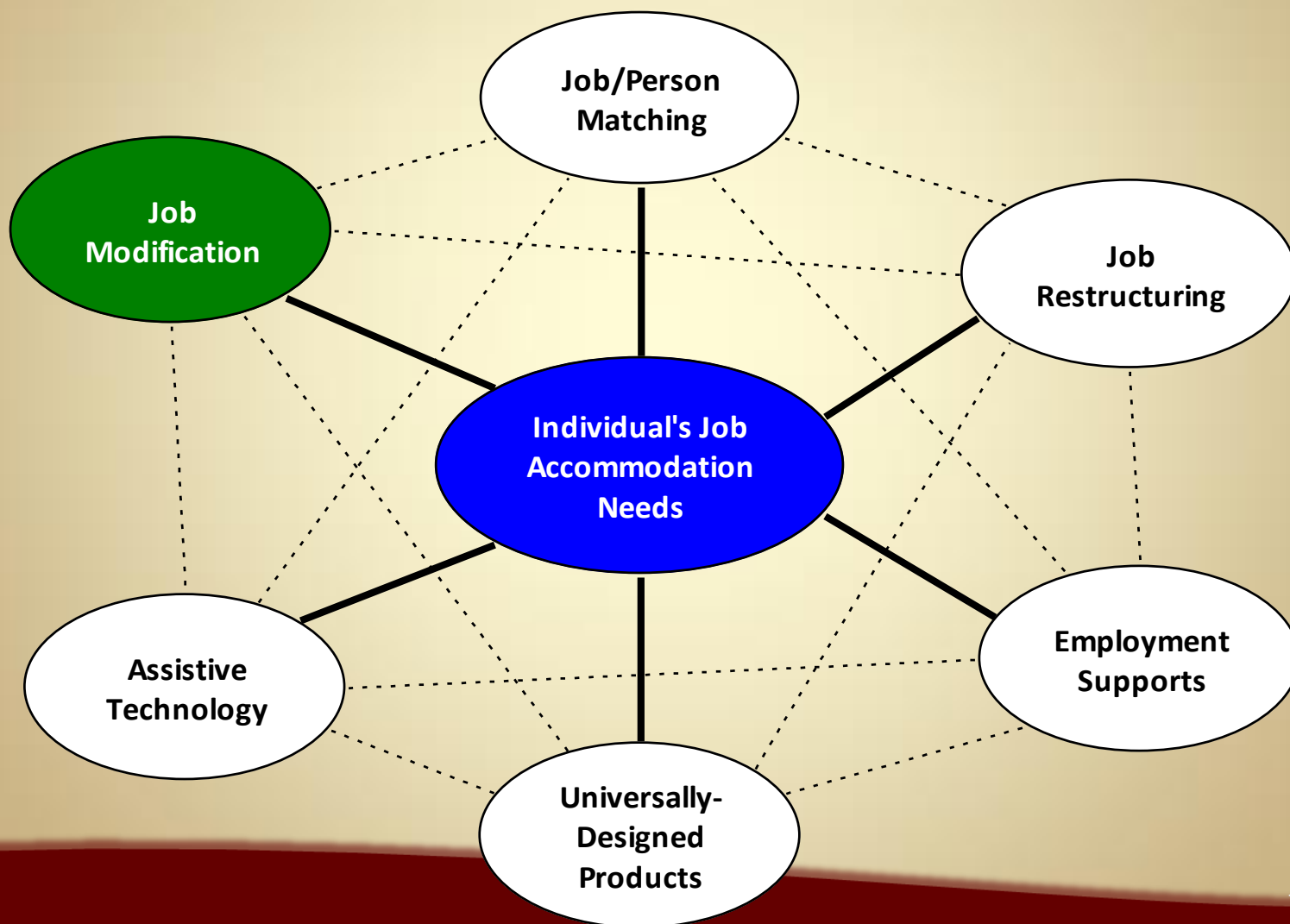


# Options and Resources

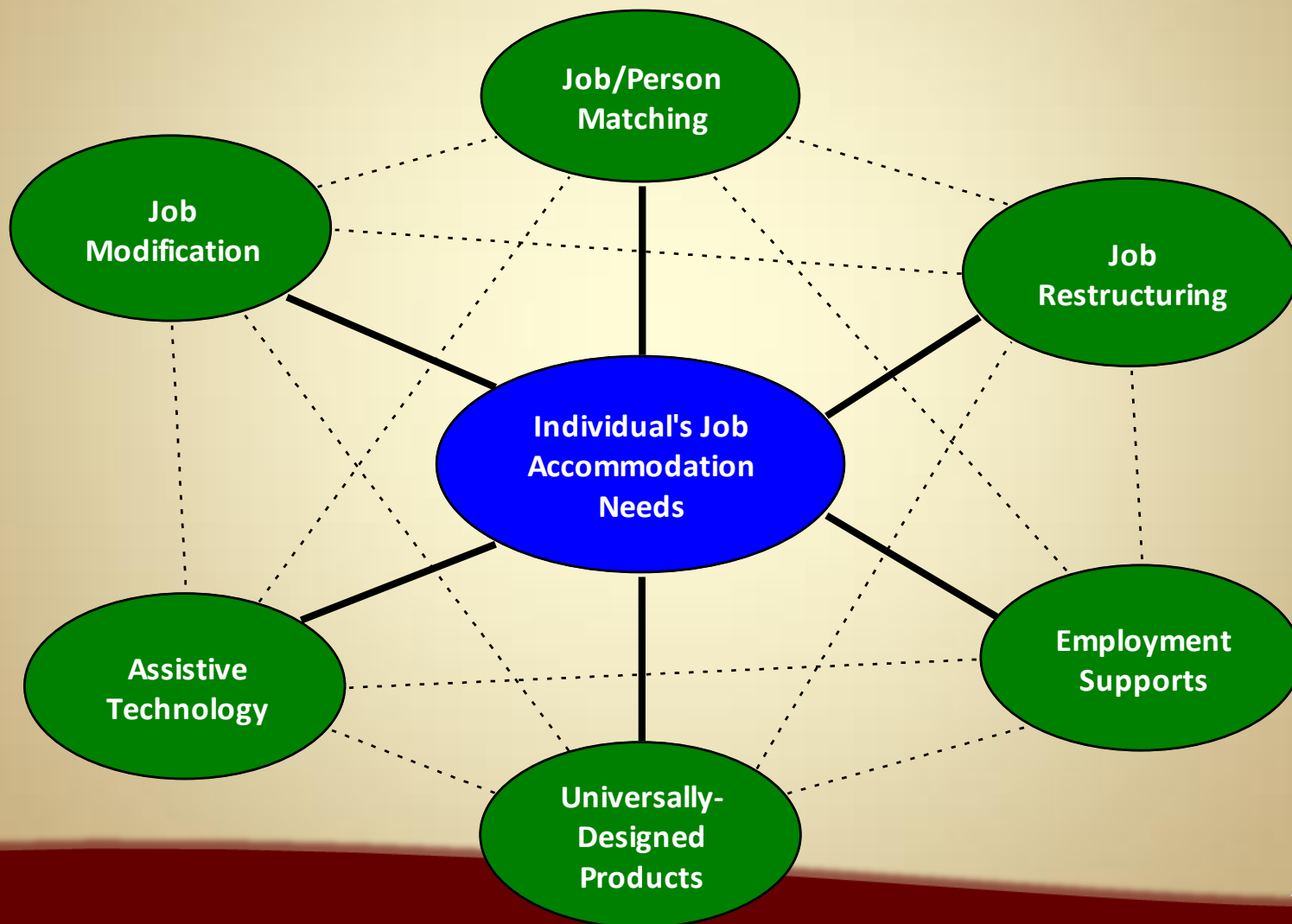


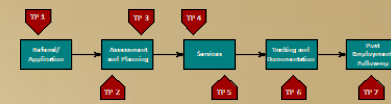
(Question 6)

# Options and Resources



# Options and Resources

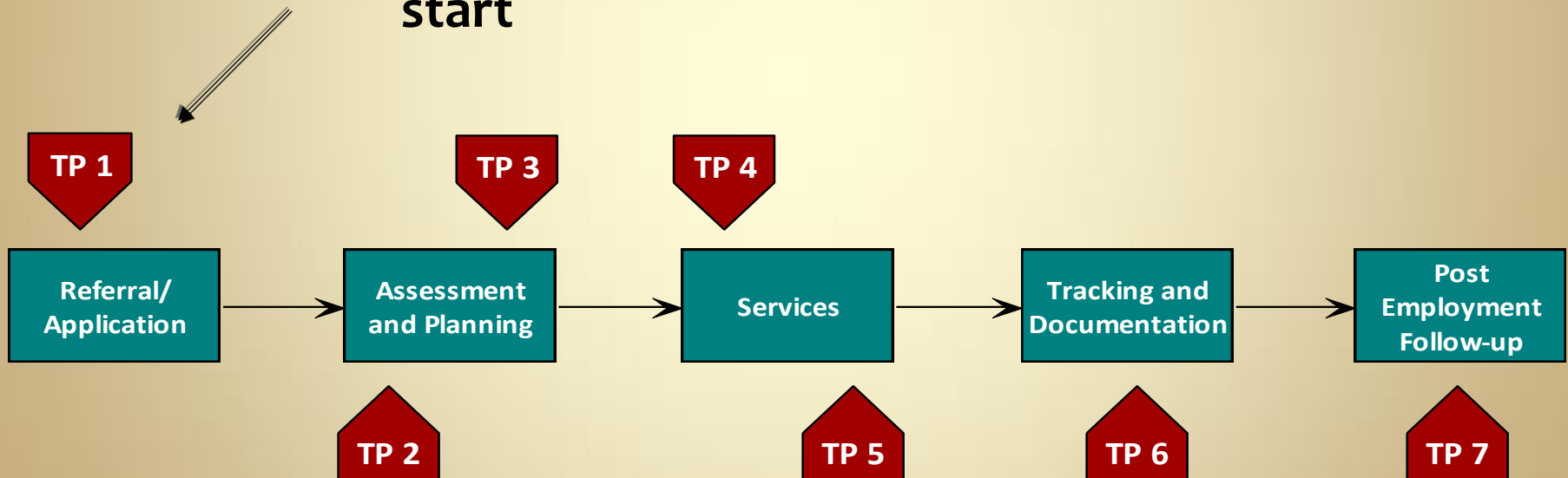




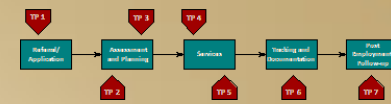
# ***TECH POINT 1***

## **Referral Application**

Possible AT needs should be addressed from the start



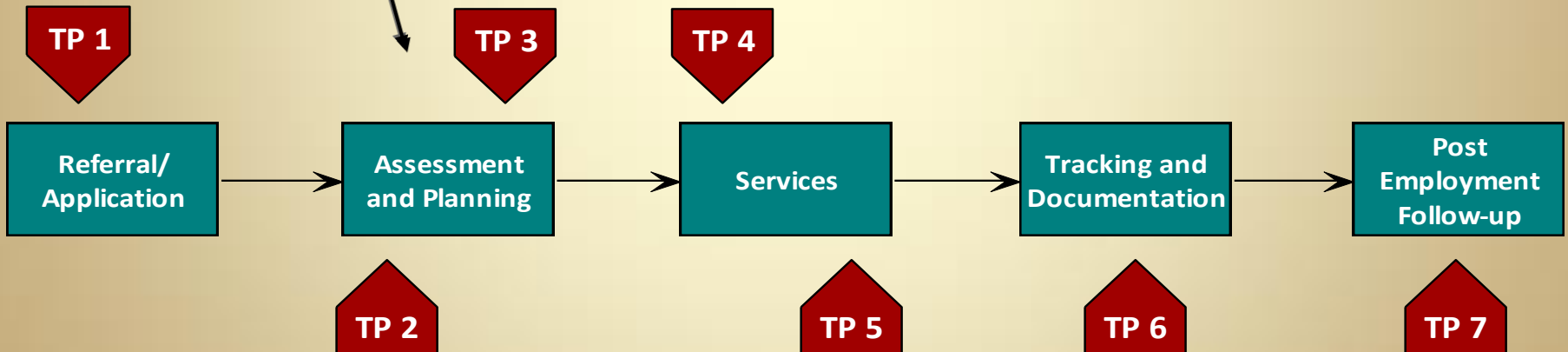
(Handout #6)

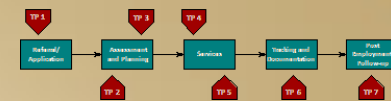


# ***TECH POINT 2***

## **Assessment**

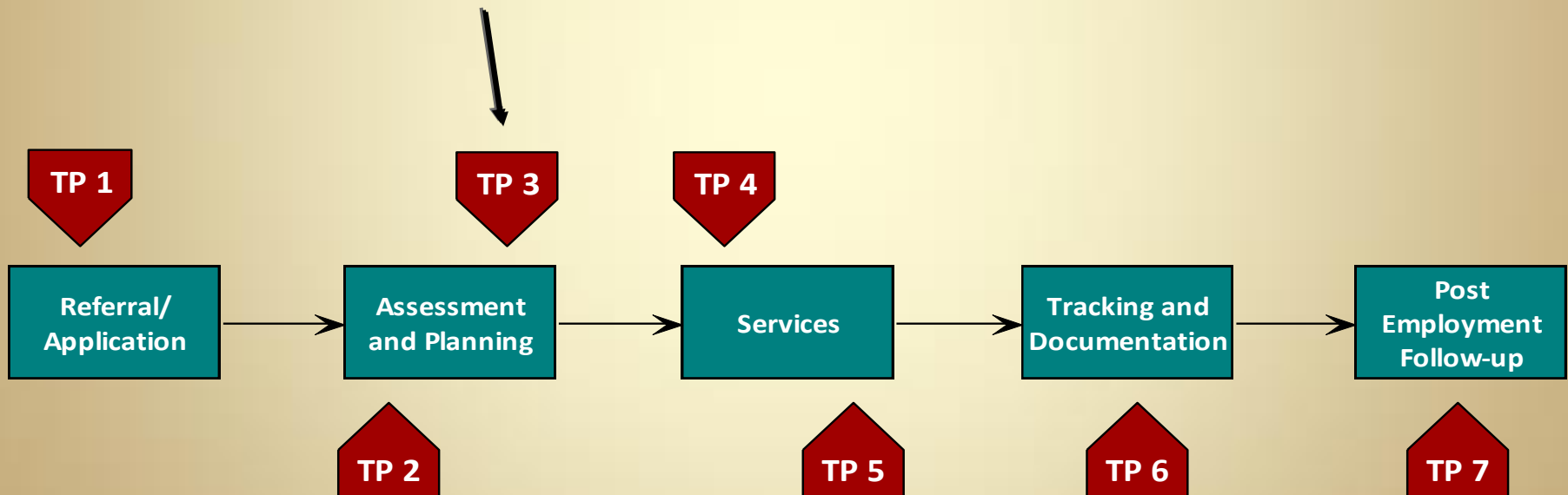
Places focus on  
what people can do,  
not what they can't do



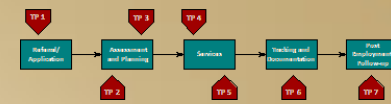


# ***TECH POINT 3*** **Planning**

**Anticipate potential AT needs and include these in the Plan.**

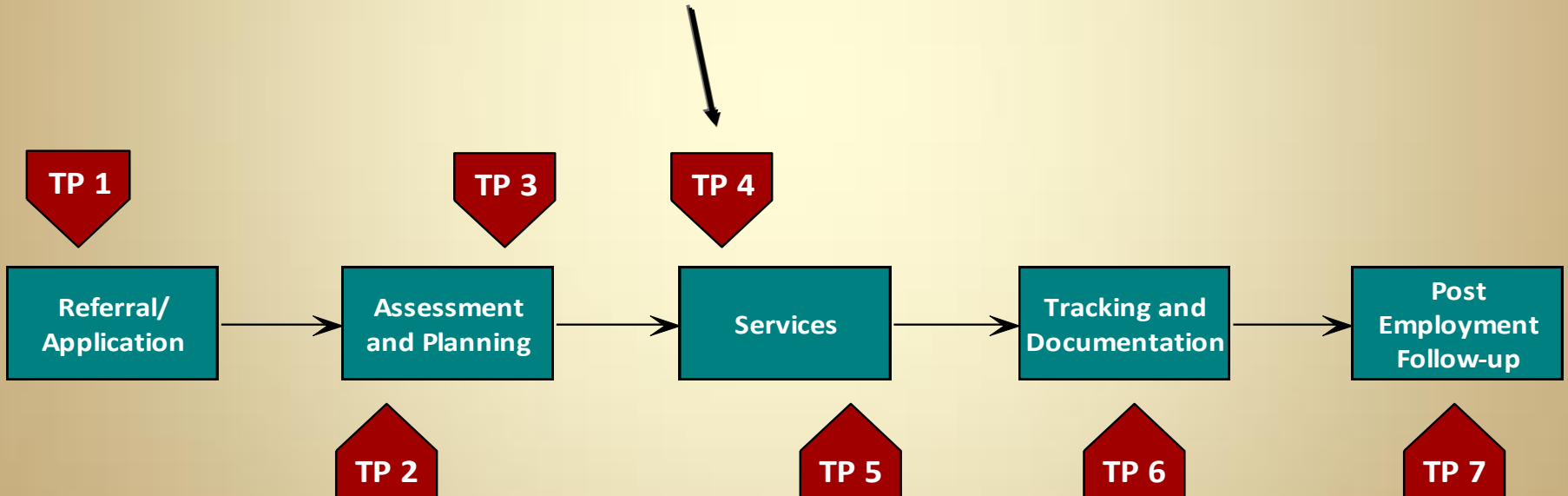


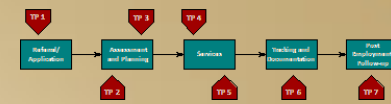




# ***TECH POINT 4*** **Planned Services**

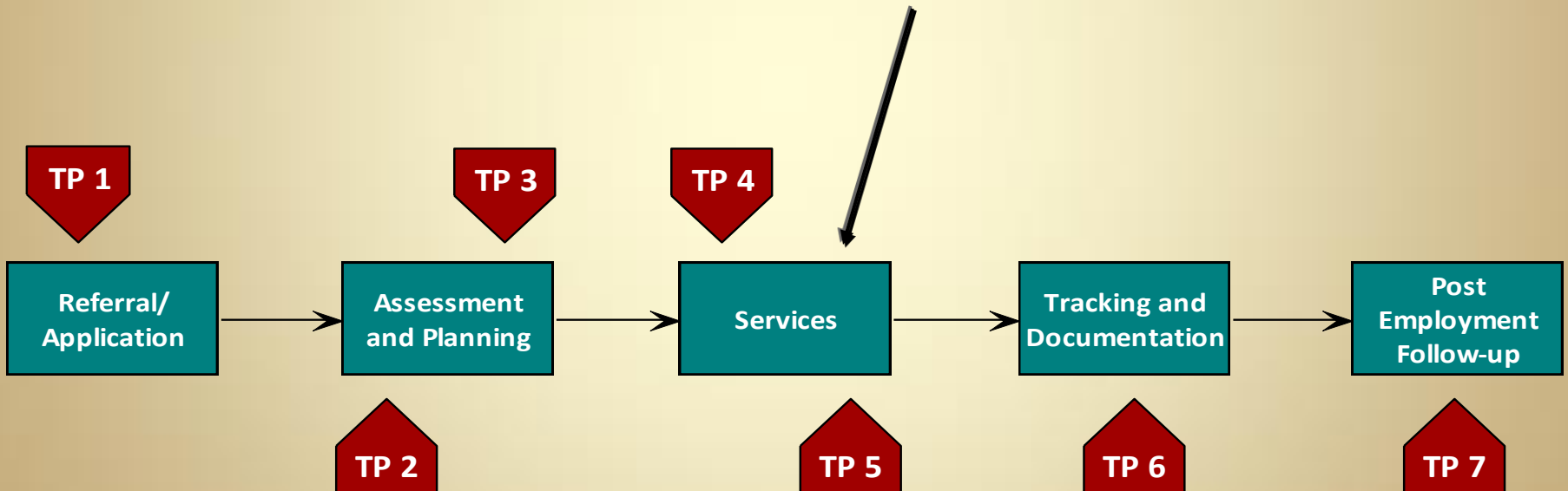
Periodically check on changes in functional capacities or circumstances



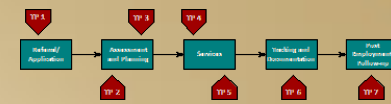


# ***TECH POINT 5*** **Placement**

Focuses on how rehabilitation technology can enhance employment opportunities



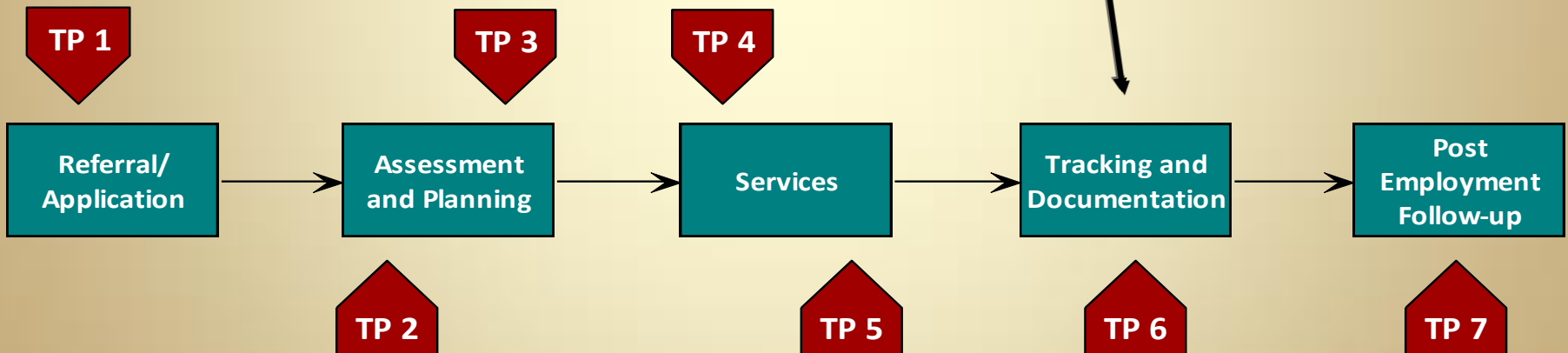
(Questions 7-8)

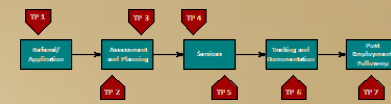


# ***TECH POINT 6***

## **Tracking/Documentation**

Tracking and documentation looks at progress and services provided and how RT may have been used.

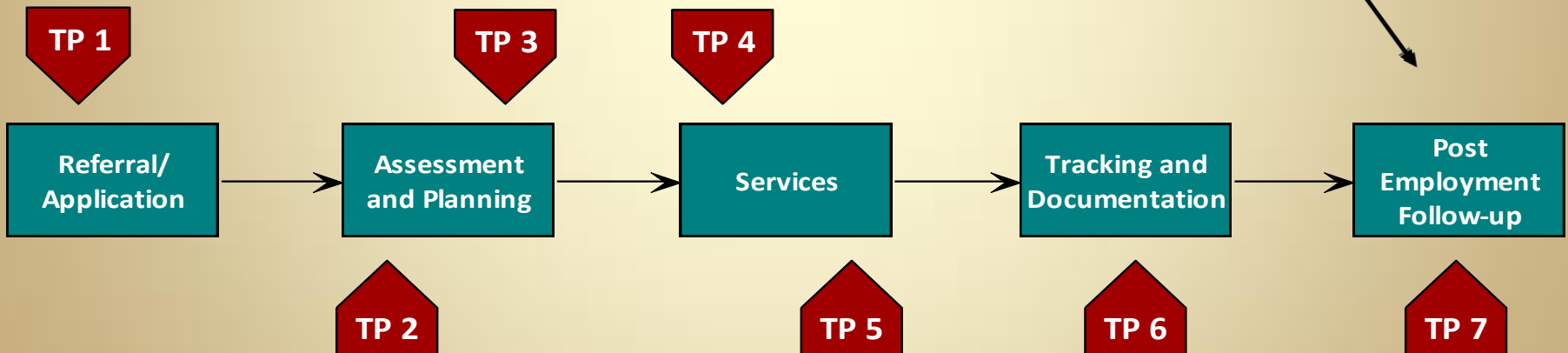


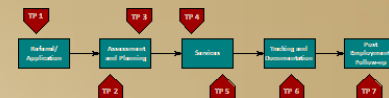


# ***TECH POINT 7***

## **Post-Employment**

Individual's continued need for AT should be determined and who should be responsible.

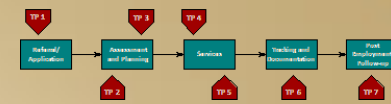




# Open up possibilities . . .

Gentleman wanted to continue working despite stamina and reach limitations. His counselor used technology specialists to design work aids to assist with certain tasks. Low-tech solutions made employment possible.

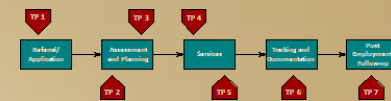




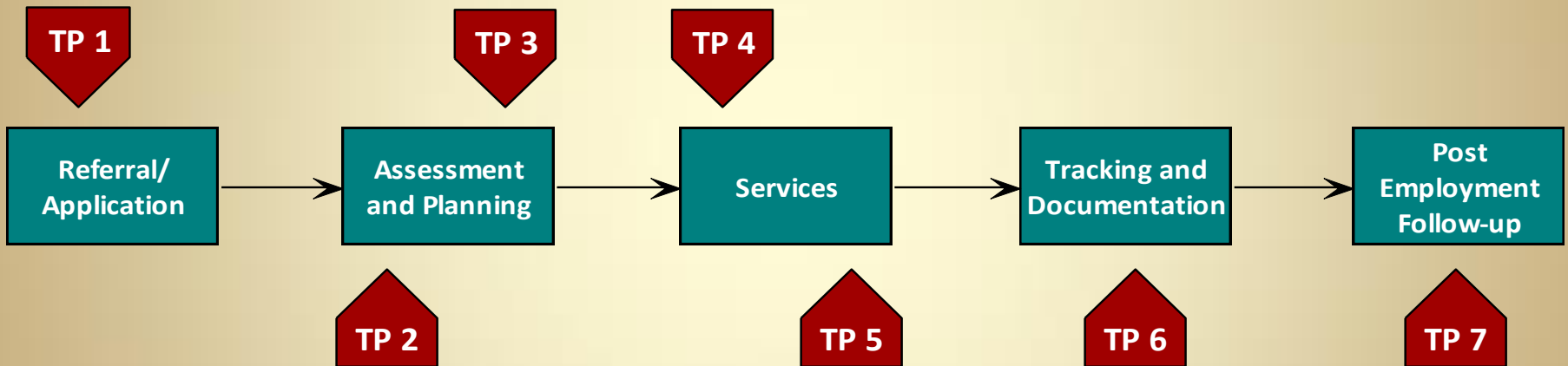
# Open up possibilities . . .

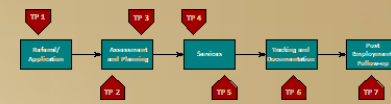


Individual interested in social work is able to be much more efficient with minimal work station accommodations.

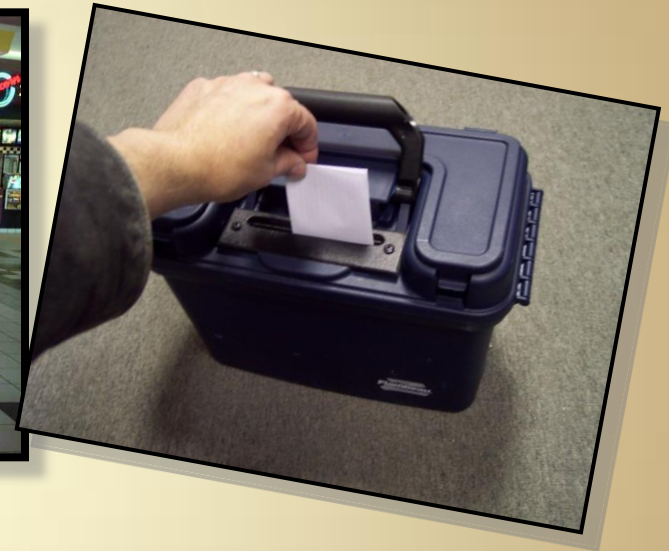


# How *TECH POINTS* work



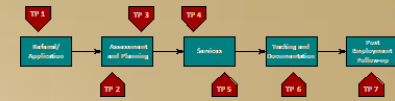


# How *TECH POINTS* work

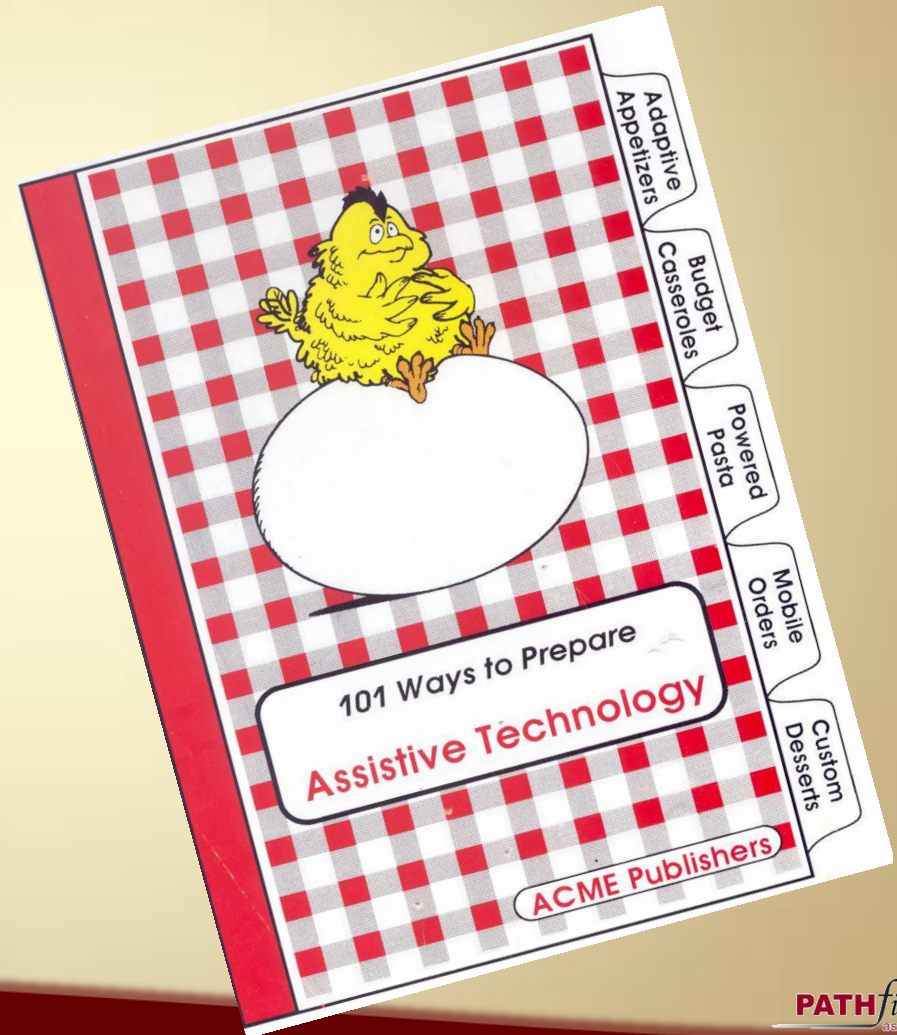


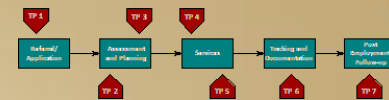
The **Individual**;  
**Environments** where the individual is likely to function; and  
**Specific tasks and activities** that need to be performed.





# Cookbook Solutions?

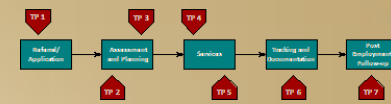




# Technology Intervention Prioritizing Steps

- T** Technology Concerns
- I** Intervention Strategies
- P** Prioritize Activities
- S** Steps and Actions



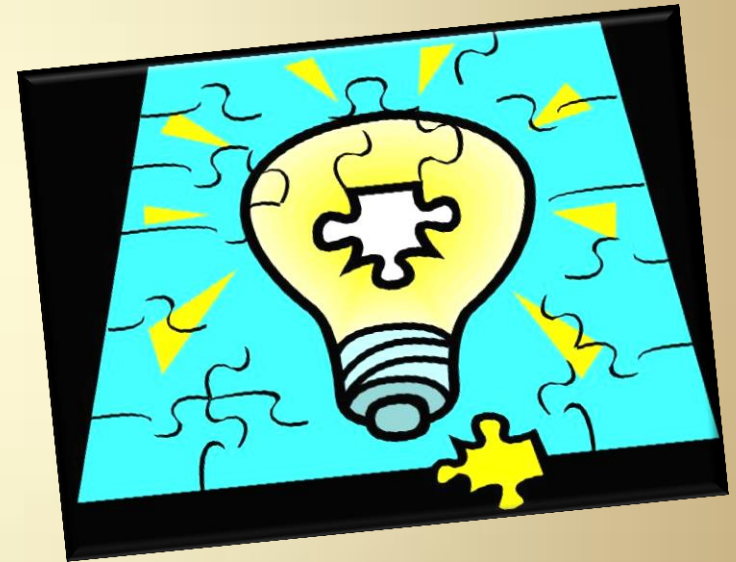


# Putting the pieces together

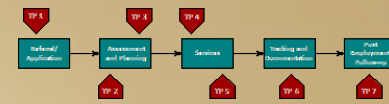
Rehabilitation technology could be needed by almost anyone served

How to routinely consider need for rehabilitation technology

Reaching successful employment outcomes is the goal



(Questions 9-10)



# ***TECH POINTS*** **e-Learning Training**

Series of eight, self-paced modules

Each take approximately 15-25 minutes

Audio narration throughout

User controls

Audio Transcript tab includes text of all audio

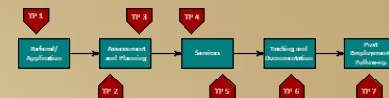
Additional accessible material available

Download forms and resources

Practical, applied examples

Short ***Knowledge Check*** quiz

Option to earn CRC credits

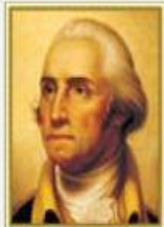


# ***TECH POINT*** eLearning Modules

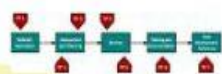
## ***Introduction to TECH POINTS***

### **Seven individual ***TECH POINT*** modules**

- **TP1**      ***Referral Application***
- **TP2**      ***Assessment/Evaluation***
- **TP3**      ***Plan Development***
- **TP4**      ***Planned Services***
- **TP5**      ***Placement***
- **TP6**      ***Tracking and Documentation***
- **TP7**      ***Post-Employment***



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In collaboration with Pathfinder Associates

Email

Outline Audio Transcript Search

- 1. Introduction to TECH POINTS
- 2. Getting Started
- 3. Introduction
- 4. Learning Objectives
- 5. Rehabilitation Process
- ▶ 6. What is a TECH POINT?
- 7. How TECH POINTS work
- ▶ 8. TIPS Checklists
- 9. Summary
- 10. Knowledge Check Quiz
- 11. Congratulations!
- 12. End of Training Module

# Introduction to TECH POINTS

## Reaching Successful Employment Outcomes with Rehabilitation Technology



SLIDE 1 OF 12

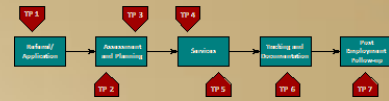
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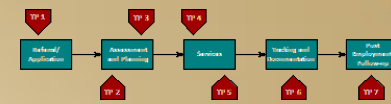
Audio Transcript





# Summary

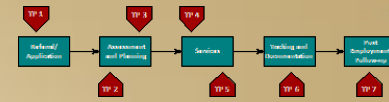




# Discussion

- Challenges
- Exemplary Practices
- Effective Training Strategies
- Other Issues or Concerns





# For questions or additional information contact

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***Pathfinder Associates***

**[Tony@pathfinderassociates.net](mailto:Tony@pathfinderassociates.net)**

**803.767.8043**